

Alfa.

CATERING TERMS AND CONDITIONS

SIZES

Per Person = enough for 1 person*

Small Platters/Boxes = enough for 5 people

Large Platters/Boxes = enough for 10 people

*sometimes this might mean two mini pieces.

DELIVERY

Due to the continuation of Covid we no longer offer delivery services.

Pick ups only from our Seddon café.

ORDER REQUIREMENTS

Once we get your order you will receive an automated confirmation with your tax invoice. If there are any concerns with your order, we will contact you via email.

Once the order has been received you have 12 hours to notify us of any changes. After this time the order will proceed as per instructions.

All orders have to be placed by 1:30pm the day prior to pick up.

Have a late order? We charge a 10% late fee.

Have an order that needs to be done today? We'll try our hardest but sometimes this isn't possible. We might suggest something else but please **call us**. We also charge 10% on these orders.

CANCELLATIONS

We get it, sometimes orders need to be cancelled. We are ok with it as long as you *email or call us at least 24 hours before!*

Cancellations on the day will be charged at 50% of the total order cost.

GST

All prices inclusive of GST.

PAYMENT

We need full payment on all invoices before pick up – unless you've organised a business account with us. These special accounts are payable within 14 days from delivery.*

We accept two payment methods – direct deposit & credit card.

CREDIT CARD PAYMENTS – we accept MasterCard/Visa/AMEX. We use secure online payments via MYOB or you can call/email us with your card details.

DIRECT DEPOSIT – our details are below -

National Australia Bank

Alfa Seddon

BSB: 083-144

Account Number: 828 016 627

Please quote invoice number as reference.

*We work hard to make sure your orders get done on time and that they are the way you like them. If your account is overdue we cannot supply you with catering.